

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
June 2014

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month off **June 2014**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

| Utility Code | Utility Name | Billing | | | Not Regulated - Not Jurisdiction | | | Policy & Practice | | | Public Purpose Programs | | | Rates | | | Service | | | Unknown/ Pending Assignment | | | Grand Total | |
|------------------------------|---|---------|---------|-------|----------------------------------|---------|-------|-------------------|---------|-------|-------------------------|---------|-------|-------|---------|-------|---------|---------|-------|-----------------------------|---------|-------|-------------|---|
| | | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | Phone | Written | Total | | |
| ELC933 | California Pacific Electric Company | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | 1 | - | - | - | 1 |
| ESP1092 | Commerce Energy, Inc. | - | - | - | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ESP1377 | Glacial Energy Of California, Inc. | - | 2 | 2 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 2 |
| ELC39, GAS39, MUL39 | Pacific Gas & Electric Company | 135 | 51 | 186 | 26 | 8 | 34 | 4 | 9 | 13 | 7 | 2 | 9 | 9 | 2 | 11 | 49 | 9 | 58 | 2 | 2 | 4 | 315 | |
| ELC902, GAS902, MUL902 | San Diego Gas & Electric Company | 15 | 9 | 24 | 2 | - | 2 | 1 | 2 | 3 | - | - | - | 3 | 2 | 5 | 3 | 3 | 6 | - | - | - | 40 | |
| ELC903 | Sierra Pacific Power Company | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| ELC338, GAS338, MUL338 | Southern California Edison Company | 85 | 36 | 121 | 19 | 11 | 30 | 3 | 5 | 8 | 9 | 3 | 12 | 4 | 1 | 5 | 28 | 17 | 45 | 2 | - | 2 | 223 | |
| GAS904 | Southern California Gas Company | 57 | 21 | 78 | 6 | - | 6 | 8 | 5 | 13 | 1 | - | 1 | 3 | - | 3 | 19 | 8 | 27 | 2 | - | 2 | 130 | |
| ELC940 | Southern California Regional Energy Network | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 |
| GAS905 | Southwest Gas Corporation | 11 | 7 | 18 | 2 | - | 2 | - | - | - | - | - | - | - | - | - | 4 | - | 4 | - | - | - | 24 | |
| GAS913 | Tiger Natural Gas, Inc. | 1 | 2 | 3 | - | - | - | - | 1 | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | 4 |
| | Total | 306 | 128 | 434 | 55 | 19 | 74 | 16 | 23 | 39 | 17 | 5 | 22 | 19 | 5 | 24 | 104 | 37 | 141 | 6 | 2 | 8 | 742 | |